

Turning Shoppers into Reservations for less than \$1/hour...



We are
XPS
Services!

We work overtime for you.

- 109 hours/weekly coverage
- 7 days a week
- Comfort level for tenants always available

We come prepared every day.

- Trained agents
- State of the art facilities
- Vendor of choice

We document our work.

- Branded E-Mail System
- Confirmation or Information Summary (with Your Brand) sent to prospects & leads
- Branded Confirmations sent to tenants that make Credit Card payments

24/7 Web-based CRM for Site Managers and upper management.

- Real-time updates to Reservations & leads
- Real-time updates to Credit Card procurements
- Simple, online "Do the day" routine
- Reports including graphing features and site analysis

We leave a trail for you to examine our performance.

- Every call is digitally recorded to the Web
- Real-time management reports
- Multi-user admin levels for management

WWW.XPSSERVICES.COM - 866 877 8673 Ext. 104

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- Comfort level for your tenants-always available

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- Trained agents
- State of the art facilities
- Vendor of choice

We document our work.

- Branded E-Mail System:
- Confirmation or Information Summary (with Your Brand) sent to prospects & leads
- Branded Confirmations sent to tenants that make Credit Card payments over the phone
- Private CRM Tools for Site Managers and upper management:
- Real-time updates to Reservations & leads
- Real-time updates to Credit Card procurements
- Simple, online "Do the day" routine
- Reports including graphing features and site analysis

We leave a trail for you to examine our performance.

- Every call is digitally recorded-archived for 2 weeks
- Real-time management reports
- Multi-user admin levels for management



We're XPS Services and this is our next generation of call center services known as Enhanced Call Handling Operation. ECHO is a web-based software application that enables you to be in touch with your call center support from anywhere in the world.

It's tools are phenomenal providing you with credit card procurement services (a first for XPS), digitally recorded calls for your review, branded emails to your prospects and leads to increase show-rates, real-time online inventory controls for marketing and an array of electronic management reports and tools for you to track your growth.

**Flat monthly fee of \$389 based on a 2-year commitment.*

XPS Services

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